

# Fidelity Investments<sup>®</sup> American Express<sup>®</sup> Card with WorldPoints<sup>®</sup> Rewards Program Rules

It's easy to earn Points — simply use your credit card for everyday purchases, like buying groceries, filling the gas tank or paying your utility bill.

There's no additional cost to participate in the Program, and you and your authorized users are automatically enrolled.

Your rewards at a glance:	
<b>Earn</b>	• Earn 2 Points per \$1 spent on all purchases
<b>Redeem</b>	• Fidelity Rewards • Travel      • Cash Back • Gift Cards   • Special Events
<b>Redemption</b>	Redemptions start at 2,500 Points
<b>Points Expiration</b>	5 years after the month they were earned

## Learn more about:

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The following Program Rules provide what you need to know about the WorldPoints rewards program for the Fidelity Investment Rewards<sup>®</sup> credit card. Please review this document and keep it for reference. If we make any changes to the Program, we'll let you know on [fiacardservices.com/worldpoints](https://fiacardservices.com/worldpoints), or by mail.

## Basic terms and definitions

**Account in Good Standing**—An account that is open and has charging privileges

**Billing Cycle**—The period of time between monthly bills or billing statements, as defined in your Credit Card Agreement

**Card**—An American Express® credit card with WorldPoints® rewards

**Cardmember (also referred to as “you”)**— Individual credit card customers, joint credit card customers and authorized users, if any, with a WorldPoints rewards credit card account and charging privileges (excluding corporations, partnerships or other entities)

**Cash Rewards**—A statement credit or a check, obtained by redeeming Points; Cash Rewards are issued in U.S. dollars

**Continental U.S.**—The 48 states and Washington, D.C. (not Alaska and Hawaii)

**Experiential Rewards**—Experiences made available through the Program

**Fidelity or Fidelity Investments**—Refers to Fidelity Brokerage Services LLC or any of its affiliates

**Fidelity Rewards**—Deposits into a Fidelity account you that designate (“Designated Fidelity Account”), obtained by redeeming points and issued in U.S. dollars

**Net Purchases**—The amount of purchases less any credits, returns and adjustments

**Points**—Points that are earned or redeemed through the Program; we calculate Points at each transaction, based on your Net Purchases in each billing cycle, subject to verification

**Program**—The WorldPoints rewards program for the Fidelity Investment Rewards® credit card

**Program Rules**—Refers to the terms and conditions in this document, which govern the Program; these Program Rules are separate from the terms of the Credit Card Agreement issued with your credit card

**Redemption Center**—The call center that provides Program information; you can call toll-free at 1.800.433.5662

**Rewards**—Rewards that you can receive by redeeming Points

**Site**—The Program website at [fiacardservices.com/worldpoints](https://fiacardservices.com/worldpoints)

**Travel Rewards**—Air travel, car rentals and hotels that are paid for fully or partially by redeeming Points

**We/Us/Our**—FIA Card Services, N.A., the sponsor, administrator and issuer of the Program

## How do I earn Points?

### Use your credit card

- Earn 2 Points for every dollar in Net Purchases. \$1 = 2 Points.
- Fractions of Points greater than .50 are rounded up and less than or equal to .50 are rounded down.
- There’s no limit to how many Points you can earn.
- From time to time, special promotions may feature the ability to earn bonus Points; details will accompany the offer.

Visit the Site or refer to your monthly statement to see how many Points you’ve earned.

### Transactions not eligible for Points

You won’t earn Points for:

- Balance Transfers and Cash Advances, including travelers checks, money orders and other cash equivalents
- Fees, interest charges and credit insurance, credit protection, debt cancellation charges
- Fraudulent transactions

## What are the types of Rewards?

Use your Points to enjoy a wide variety of Rewards, including:

- Fidelity Rewards

- Travel
- Cash
- Gift Cards
- Experiential

## How do I redeem my Points?

Just go to [fiacardservices.com/worldpoints](https://fiacardservices.com/worldpoints), or call the Redemption Center at 1.800.433.5662. To redeem Points for Fidelity Rewards to be deposited into your Fidelity account or to set up Fidelity Rewards automatic deposits, visit [fiacardservices.com/worldpoints](https://fiacardservices.com/worldpoints) or call 1.877.811.7088.

### What you need to know

- Points are available for redemption as soon as they appear on your statement.
- Points cannot be redeemed if the account is not in good standing, or is closed, at the time of redemption.
- Points accrued during any Billing Cycle in which the account is two cycles or greater past due at the end of the Billing Cycle will not be awarded.
- In order to redeem for Rewards, you must be an individual (no corporations, partnerships, or entities).
- If you voluntarily close the Card or we close the Card, all unused Points are immediately and irrevocably forfeited.
- When you request a Reward, Points will be deducted from your account based on the Point value of the specific Reward on the date of the request.
- All redemptions are final. Rewards can't be returned, refunded, exchanged or credited, unless otherwise specified.
- You can't transfer or sell Points to another person. However, you may be able to transfer Points from one FIA Card Services, N.A. account to another. Call for more information to see if your account qualifies.
- Points are non-negotiable and have no cash value except when redeemed for Cash Rewards or Fidelity Rewards.

### Expiration date for Points

Points expire five years from the end of the billing cycle in which they were earned.

## Fidelity Rewards

- You can redeem Points into a Designated Fidelity Account.
- Fidelity Rewards are different from Cash Rewards, which may be redeemed at a lower redemption rate. To learn more, please see the Cash Rewards section.
- Rewards start at 5,000 Points.
- You don't have to establish, maintain or fund an account with Fidelity to obtain a Card or to be eligible to use your Points to redeem any Program rewards (other than the Fidelity Rewards described in this document).
- Eligibility requirements to obtain a Card and to open a Fidelity account may be different. Approval of this credit card account doesn't mean that a Fidelity account will be established for you or that you will be able to obtain one to receive Fidelity Rewards.

### Redeeming Points for Fidelity Rewards

- There are no limits on how many times you can redeem rewards each year.
- If you don't want automatic Points redemption, you can request to redeem Points for Fidelity Rewards online or by phone.
- To set up automatic Points redemption for payment to a Designated Fidelity Account, choose an account that is both open and funded (a "Linked Account") on your Card application. You can also link to an account later at [fiacardservices.com/worldpoints](https://fiacardservices.com/worldpoints) or by calling the number on the back of your Card.
- Once you've earned at least 5,000 Points, we will send an electronic deposit (ACH) of funds to the Linked Account at the end of each calendar month. Deposits will be made within 30 days of your redemption.

- Points have no cash value, but will be deducted from your balance and converted into an amount equal to the Points balance multiplied by 1% (\$0.01 USD).
  - You can only designate one Fidelity account on your Card application, but you can link other Fidelity accounts after your Card account is opened.
  - For more than one Linked Account, you'll need to assign a percentage of Fidelity Rewards for each. The total must add up to 100% and each has to be at least 20% of the distribution.
  - Fidelity Rewards can't be deposited into some Fidelity accounts, such as employer-sponsored retirement plans.
  - We consider Fidelity Rewards to be fully redeemed after we've made a deposit into your Designated Fidelity Account. If a transaction is refunded, credited or canceled after a Fidelity Reward is issued, we may recover this value by canceling the deposit and/or withholding future Points or collecting the amount in other ways, including posting the equivalent amount as a cash advance to your Card account.
  - We're not liable for fulfilling Rewards requests from anyone who claims authority on your behalf.
  - We can't guarantee that Fidelity Investments will accept our deposits on your behalf. If Fidelity rejects any deposit, we'll return your Points to your Card account and notify you by email.
  - FIA Card Services, N.A. will resolve any issues about the accrual of Points and deposits into your Fidelity account. After deposits have been made, any questions regarding the contribution should be directed to Fidelity.
  - If for some reason you receive more credit to your Fidelity account than you were supposed to, you may owe us the value of that credit.
- Fidelity account number, the fact that the account can accept deposits on your behalf, that you're eligible to make contributions that year and that all contributions meet existing laws and regulations.
- We will inform the IRS of all deposits into a tax-advantaged individual retirement account as a current year contribution for the year in which the deposit is made.
  - You must meet certain requirements to make annual contributions to tax-advantaged retirement and 529 accounts, based on IRS rules and maximum contribution limits.
  - Any deposits that are ineligible or that exceed contribution limits may result in IRS taxes and penalties, unless corrected in time. You are responsible for correcting the excess and paying any taxes or penalties.
  - Any excess contributions to a tax-advantaged 529 account will be returned to the account owner.
  - Fidelity Investments reserves the right, but not the obligation, to reject Fidelity Rewards contributions if it appears this will result in excess contributions.
  - You are responsible for any tax penalties, fines, or charges due to any violation. You can refer to the information that was provided when your account was opened, visit [fidelity.com](https://www.fidelity.com) for more details on Fidelity accounts and applicable eligibility requirements, or consult with your tax advisor.
  - We reserve the right to change or cancel this redemption option at any time.

### Travel Rewards

You can redeem Points for:

- Airline travel
- Car rentals
- Hotel and resort stays

### What you should know

- Travel Reward redemptions start at 2,500 Points.

### What you should know

- You're solely responsible for: the accuracy of the data you provide, including your

- All travel arrangements are subject to availability.
- You'll earn Points for any additional costs charged on your Card.
- Exchanges or refunds for no-shows or unused portions of travel aren't allowed. Make sure you provide proper proof of citizenship or naturalization if required.
- From time to time, we may offer you the ability to redeem Points for other Travel Rewards, such as cruises. Please visit the Site for availability of, and terms applicable to, any such Rewards.

### **Air Travel Rewards**

Use Points to fly to destinations worldwide, using either FlexAir Rewards or Premium Air Rewards:

	<b>FlexAir Rewards</b>	<b>Premium Air Rewards</b>
<b>Who is eligible</b>	Any Cardmember	Any Cardmember
<b>Usable for worldwide travel</b>	Yes	Yes
<b>Special booking requirements</b>	No	Yes
<b>Limits on the cost of flight (maximum dollar value)</b>	No	Yes

### **What you should know**

- Travel documents will be sent to the email address you provide at the time of redemption.
- Optional charges are not included in the Reward (e.g., baggage fees, tips, insurance, airline amenities).
- A convenience fee of \$30 per ticket will apply to all Premium Air Rewards. An additional \$10 booking fee per ticket will apply to Premium Air Rewards booked over the telephone. You can avoid the additional \$10 booking fee by redeeming online.

### **FlexAir Rewards**

- The number of Points you need to redeem for a FlexAir Reward will be determined at the time of redemption.
- You can redeem for an unlimited dollar value on your ticket.

### **Premium Air Rewards**

Unless you're redeeming for first- or business-class travel, the ticket will be in economy class, and the lowest fare available at the time of booking. There is a maximum dollar value for the cost of a ticket.

To qualify as a Premium Air Reward, your air travel must meet the following requirements:

- Twenty-one day advance booking and Saturday night stay required.
- Stopovers of four hours or more aren't allowed.
- Tickets must be round trip on the same U.S. carrier approved by the Airline Reporting Corporation.

If your flight doesn't meet these requirements, or if it exceeds the corresponding maximum dollar value, you may request a FlexAir Reward.

The maximum dollar value is for the total cost of the ticket, including all applicable taxes and fees.

<b>Economy class</b>		
Departing from: Any of the 50 United States, Puerto Rico, U.S. Virgin Islands		
<b>Where you can fly</b>	<b>Points (Max \$)</b>	<b>Trip Length</b>
Continental U.S.	25,000 (\$400)	No minimum trip length
Canada, Mexico, Puerto Rico	35,000 (\$600)	30 days maximum
Alaska, Hawaii, Bermuda, Bahamas, Caribbean	45,000 (\$600)	30 days maximum
Europe	60,000 (\$800)	30 days maximum

Where you can fly	Points (Max \$)	Trip Length
Central and South America, Africa, Asia, South Pacific	85,000 (\$1,150)	30 days maximum

**Business/First class**

Departing from: Any of the 50 United States, Puerto Rico, U.S. Virgin Islands

Where you can fly	Points (Max \$)	Trip Length
Any destination worldwide	100,000 (\$1,500)	30 days maximum
	135,000 (\$2,000)	
	200,000 (\$3,000)	
	265,000 (\$4,000)	
	335,000 (\$5,000)	

**Car Rental Rewards**

Book any size vehicle for any number of days.

- The number of Points you need to redeem for a Car Rental Reward will be determined at the time of redemption.
- Optional charges are not included in the Reward (e.g., refueling, liability insurance, drop-off charges). You may be required to present a credit card at check-in to cover these charges.
- You must meet credit, age and driver requirements.
- Present your Card when you pick up and return the car.

**Hotel and Resort Rewards**

Stay at any participating hotel or resort worldwide.

- The number of Points you need to redeem for a Hotel or Resort Reward will be determined at the time of redemption.
- No minimum stay required.
- Accommodations and services vary depending on the property.
- Optional charges are not included in the Reward. You may be required to present a credit card at check-in to cover these charges.

**Cash Rewards**

- Cash Rewards are different from Fidelity Rewards, which are deposited into a Designated Fidelity Account. Cash Rewards may be made at a lower redemption rate than Fidelity Rewards. To learn more, please see the Fidelity Rewards section of this document.
- You can redeem Points for a statement credit or a check.
- Current Cash Reward values, and their Points requirements, are available on the Site and are subject to change.

**Requesting a Statement Credit**

- Points redeemed for statement credit to your Card will post to your account within 3 days of the date of redemption.
- Statement credits will generally be applied to your existing balance with the highest priced Annual Percentage Rate (APR).
- Receipt of a statement credit does not affect your responsibility to pay your Total Minimum Payment shown on each Statement you receive from us.

**Requesting a check**

- When you request a check, we'll mail it (first-class) to the billing address on the account within 14 business days. If you request multiple checks, we'll mail each one separately. The check is payable to the primary Cardmember, not to joint or authorized users.
- The check is valid for 90 days from the date it was issued. After the printed expiration date, the check will be void, and you'll get a statement credit for the amount within two billing cycles. This will appear on your account as a retail credit adjustment.
- We are not responsible for lost, stolen, or undelivered checks.

## Gift Card Rewards

Use your Points for gift cards from a variety of retailers.

### Shopping online

- Browse the Site for gift card options which are updated regularly.
- All redemptions are final.

### About gift cards

- Rewards may be issued as gift cards or gift certificates.
- Gift cards and gift certificates are subject to each individual retailer's policies. For details, see the information that comes with your gift card.

### Shipping

- Gift cards can be sent to a P.O. Box or street address.
- Check the Site for gift card shipping terms.

## Experiential Rewards

Redeem Points for a variety of events, experiences and concierge services, including entertainment.

- Quantities are limited, and Rewards are available on a first-come, first-served basis (subject to change).
- The number of Points you need to redeem will be based on the value of each Reward.
- Additional restrictions may apply to individual Rewards. For details, see the description of the Reward on the Site.

### How it works

- Call or visit the Site anytime for assistance with entertainment, events and experiences.

### What you should know

- Experiential Rewards may be issued to anyone you choose, subject to the terms in the Terms of Use that are available on the Site.

- If you access or redeem Points for these services by phone or the Site, you agree to be bound by the terms and conditions outlined on the Site.
- You are responsible for charges made at your request.

## Additional Terms

### Program changes

Changes to the Program and the Program Rules may occur from time to time. When any change is made, we'll post revisions on the Site. In some cases, we may notify you of changes by mail. However, it's your responsibility to review the Site or any correspondence to stay aware of any changes.

We may choose to:

- Discontinue or replace any Reward with a similar one of lesser, equal or greater value.
- Change any part of the Program, Program Rules or participating partners, Rewards or special offers.
- Terminate the Program, or discontinue your participation in it for any reason. For example, we may disqualify you from earning and redeeming Points if we find that you or someone else used your account in a way that breaks the Program Rules.

Changes may also affect outstanding transactions and Points, including:

- The earnings rate for Points
- The number of Points required to redeem Rewards
- The types of transactions that qualify for Points
- The type or value of Rewards
- The expiration date of Points, and the maximum number of Points that may be earned per month, year or other time period

The Program is not scheduled to end on a predetermined date.

### **Disputes regarding Points**

- Discrepancies about Point earnings are not treated as credit card billing disputes. Please refer to your Credit Card Agreement or the annual Your Billing Rights notice for details about billing disputes.
- All decisions regarding Point disputes shall be final.

### **Refunds on credit card transactions**

If you earn Points with a credit card transaction that is later refunded—and you redeem those Points for a Reward—we may:

- Cancel reservations and void travel documents
- Stop payment on any checks
- Withhold subsequent Points
- Collect any amounts you owe; this may include charging an equivalent dollar amount to your Card (in the form of a Bank Cash Advance)

### **Combining Points, Rewards and other special promotions**

Unless specifically authorized by us, Points and Rewards may not be combined:

- With other discounts, special rates, promotions or other reward programs offered by us
- With any other entity, including airline frequent flier, hotel frequent guest or other travel-related or membership reward charge, or credit card programs

### **Program administration**

- FIA Card Services, N.A. manages the Cash Rewards portion of the Program.
- FIA Card Services, N.A., does not offer, sponsor, manage, or guarantee any Fidelity account or state-sponsored, Fidelity-managed 529 plan.
- Please note that FIA Card Services, N.A. may compensate Fidelity Investments for making this service available.

- Independent third parties manage the Experiential Rewards, gift card and certificate rewards portions of the Program.
- An independent third-party travel agency manages the travel portion of the Program.
- State Seller of Travel registration numbers for Loyalty Travel Agency LLC in the states that require registration are: California 2097389-50 (Registration as a seller of travel does not constitute approval by California. Loyalty Travel Agency LLC is not a participant in the Travel Consumer Restitution Fund.); Florida ST38239; Hawaii TAR-6750; Iowa 987; and State of Washington 602 868 200.

### **General liability**

You agree to release FIA Card Services, N.A., and any of its affiliates from all liability, including:

- Any injury, accident, loss, claim, expense or damages you or anyone with you experience when using any Reward (including Experiential Rewards purchased through the Program). If at all, the sole extent of any liability will not exceed the actual value of the Reward.
- Any claims, expenses and legal fees arising from or related to any violation of the Program Rules by you or anyone using your WorldPoints account.
- Any typographical errors or omissions in any Program-related document.
- The use of any personal or other information you provide to any merchants in connection with processing your Reward.
- Delayed or lost correspondence sent by US mail or any other form of delivery, including email.
- Any error, omission, interruption, deletion, defect, delay, theft, destruction, or unauthorized access to, or alteration of, Points you earn or redeem.

Third-party suppliers are independent contractors; they aren't employees of FIA Card Services, N.A., American Express or any of their affiliates.

We do not endorse or guarantee any of the goods, services or information provided by the Program's third-party suppliers.

You agree that to process your transactions, the information you provide will be disclosed to merchants and other parties involved in your transaction. Examples of such information include your shipping address, credit card number and billing information.

You're responsible for making sure that any Fidelity Rewards deposited into your Designated Fidelity Account are eligible contributions and don't violate your Fidelity account terms, IRS rules or any other laws.

Rewards may constitute taxable income to you and you are responsible for any tax liability that may arise from redeeming Rewards. You may be issued an Internal Revenue Service Form 1099 (or other appropriate form) that reflects the value of Rewards. Please consult your tax advisor, as neither FIA Card Services, N.A., its affiliates, Fidelity Investments nor their employees provide tax advice.

All aspects of the Program are governed by the laws of the State of Delaware. In states that don't allow the disclaimer of warranties or exclusion of liability, the above limitations may not apply.

For information about our rights and your responsibilities regarding the online portion of the Program, see the Terms of Use at the Site.

### **Program administration, service marks and trademarks**

FIA Card Services, Investment Rewards, WorldPoints and the WorldPoints design are registered trademarks of FIA Card Services, N.A.

Fidelity and Fidelity Investments are registered service marks of FMR LLC.

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All other company, product and service names may be trademarks or service marks of others and their use does not imply endorsement or an association with this Program.

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